

Optimum Re → Update

April 2016

Dear Partner,

One of our core values at Optimum Re, Client Focus, is key in delivering on our Customer Value Proposition. Finding ways to meet and exceed your expectations is always a priority for our team, and we are constantly seeking ways to improve our support.

In that respect, we are pleased to announce the recent **appointment of Melanie Netzer as Vice President, Client Services**. Melanie now leads the Client Services Team, which, moving forward, will further increase its collaboration with the Business Development Team.

The blending of these two teams, demonstrates that our resources are more accessible and can provide improved, comprehensive assistance such as:

- ➔ Status of submitted requests
- ➔ Queries regarding reports that we generate
- ➔ Information about our value-added services and more.

These are exciting changes that will undeniably improve the quality of our service.

We thank you for your patronage!

Regards,
The Optimum Team